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*Chief Executive Officer and General Manager*

Date: July 24, 2009  
To: Oakridge Residents  
From: William Herriott, District Superintendent  
Subject: Los Angeles Department of Water and Power  
Oakridge Mobile Home Park Restoration

The Los Angeles Department of Water and Power (LADWP) is continuing to work with Councilmember Richard Alarcon's Office and other agencies to restore all power to the Oakridge Mobile Home Park (OMHP).

We appreciate your patience as we work with your park management and various utilities to repair and replace our damaged power system so that we may serve you with electricity. Residents who are now living within the park have been impacted by water outages due to the ongoing construction work that LADWP has undertaken to rebuild our electrical system within the park. LADWP apologizes for any inconveniences that this has posed on the Oakridge Residents. LADWP has investigated each of these interruptions and LADWP is implementing procedures to prevent further interruptions. LADWP has added personnel on site that are responsible for additional checks and balances in the identification of underground utilities within the park. It is LADWP's goal to ensure that there are no more interruptions of your water service. However, if there are further accidental interruptions, LADWP has assigned a plumber to be on site during all excavation operations with tools and materials for making immediate repairs. Also the park management has provided LADWP with water maps and identified locations where the parks water system may be isolated in certain areas so that water service is not interrupted for all residents while repairs are made. Furthermore, LADWP has worked with your local Los Angeles City Fire Department (LAFD) Station #91 to ensure that if any hydrants are down due to repairs on the water system LADWP will notify LAFD Dispatch and Station #91 and provide water tenders on site as additional resources for LAFD.

**Water and Power Conservation ... a way of life**

111 North Hope Street, Los Angeles, California 90012-2607 Mailing address: Box 51111, Los Angeles 90051-5700  
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We project all trenching operations on your streets by LADWP crews to be completed by August 21, 2009. Following trenching operations LADWP will continue to install new electrical service conduit to each of the lots on the work schedule listed on the last page. Beginning Monday July 27, 2009 LADWP will assign crews to begin work in the streets near lots 162 through 216. LADWP projects this trenching and electrical conduit replacement to be completed by August 10, 2009.

### Residential Service Installation

In order to serve you with power, certain steps will take place at the OMHP. Please read over the sequence of steps below that must be completed for you to move your home in and receive power.

- Step 1. LADWP will replace the service conduit to each lot.
- Step 2. OMHP crews will install the meter pedestals to the new conduit and request LADWP to inspect the pedestals for the installation of cables and meter.
- Step 3. LADWP will inspect the pedestal and accept it or require safety modifications for electrical code compliance issues. If corrections are required, the pedestal will be re-inspected.
- Step 4. Following LADWP inspection approval, service cable will be installed and the meter will be ready for installation once the State Department of Housing and Community Development (HCD) completes their inspections.
- Step 5. Residents may place their homes on the lot once the meter pedestal has been placed and their lot has been prepared for the new home. (This must be coordinated with the OMHP Management.)
- Step 6. Once a home has been set-up on the lot, the homeowner's dealer or dealer's contractor must contact the HCD inspector to inspect both the home and the electrical pedestal.
- Step 7. The HCD Inspector will either release the home and pedestal or require corrections for state code requirements. If there are corrections, your dealer will be notified as to what to do to correct them. However, if the home passes the inspections, the HCD Inspector will inform LADWP that you are ready for service.

Step 8. LADWP's Service Planning will release the meter. (Note: power will not be turned on to the new home unless the homeowner has completed an application to reinstate electrical service.) Currently, the number to call is 1-800-342-5397 or 1-800-432-7397 for the hearing impaired. Please mention that you are a resident of the Oakridge Mobile Home Park that was affected by the devastating Sylmar Sayre Fire of 2008. We have requested the LADWP's Service Planning Department place these requests as urgent.

The following is a tentative schedule for LADWP crews to complete the electrical system repairs and replacement in order for OMHP crews to install the meter pedestals. As LADWP crews continue to progress the work and the time line changes, LADWP will update the park management. Oakridge Residents may check the park web site for new details weekly. LADWP's intent is that this information we have been providing everyone is aiding in the planning and scheduling of new home installations.

Timeline of Electrical Service Conduit Completion Dates for Meter Pedestal Installation

Lot Numbers	Date Pedestal Will be Installed
1-42	Completed
516-600	Completed
43-63	Completed
64-77, 83-96	Completed
332-371, 373, 377-406	July 27, 2009
504-507, 509-517	July 29, 2009
97-105, 112-123	July 31, 2009
124-150	August 07, 2009
282-288, 303-331	August 14, 2009
407-424, 432-433, 449	August 21, 2009
434-448, 452-483	September 4, 2009
155-183	September 11, 2009
184-195, 205-216, 230, 232-236	September 18, 2009

If your lot is already cleared, graded and awaiting installation of your new home and the above schedule conflicts with your schedule, contact the OMHP office and inform them that you are ready. The OMHP will notify LADWP and LADWP will expedite the installation of your service conduit so OMHP crews may install the meter pedestal.

If you have any questions, contact me at 818-771-4008 or by email at [William.Herriott@ladwp.com](mailto:William.Herriott@ladwp.com).