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Chief Executive Officer and General Manager

Date: August 10, 2009
To: Oakridge Residents
From: William Herriott, District Superintendent
Subject: Los Angeles Department of Water and Power
Oakridge Mobile Home Park Restoration

The Los Angeles Department of Water and Power (LADWP) is continuing to work with Councilmember Richard Alarcon's Office and other agencies to restore all power to the Oakridge Mobile Home Park (OMHP).

We appreciate your patience as we work with your park management and various utilities to repair and replace our damaged power system so that we may serve you with electricity.

We project all trenching operations on your streets by LADWP crews to be completed by August 21, 2009. Following trenching operations LADWP will continue to install new electrical service conduit to each of the lots on the work schedule listed on the last page. LADWP has assign crews to begin work in the streets near lots 162 through 216. LADWP projects this trenching and electrical conduit replacement to be completed by August 14, 2009.

On the following page there have been some variations in the step by step process for homeowners to get their electrical power. Please take the time to read through the process carefully to ensure you are able to expedite the installation of power to your new home. The changes were greatly needed to save time for the dealer or dealer contractor to streamline the installation of electrical power.

Water and Power Conservation ... a way of life

111 North Hope Street, Los Angeles, California 90012-2607 Mailing address: Box 51111, Los Angeles 90051-5700
Telephone: (213) 367-4211 Cable address: DEWAPOLA

Residential Service Installation

In order to serve you with power, certain steps will take place at the OMHP. Please read over the sequence of steps below that must be completed for you to move your home in and receive power.

- Step 1. LADWP will replace the service conduit to each lot.
- Step 2. OMHP crews will install the meter pedestals to the new conduit and request LADWP to inspect the pedestals for the installation of cables and meter.
- Step 3. Residents may place their homes on the lot once the meter pedestal has been placed and their lot has been prepared for the new home. (This must be coordinated with the OMHP Management.)
- Step 4. Once a home has been set-up on the lot, the homeowner's dealer or dealer's contractor must contact the HCD inspector to inspect both the home and the electrical connection to the new pedestal.
- Step 5. The HCD Inspector will either release the home and pedestal connection or require corrections for state code requirements. If there are corrections, your dealer will be notified as to what to do to correct them. However, if the home passes the inspections, the HCD Inspector will inform LADWP that you are ready for service.
- Step 6. LADWP will inspect the pedestal and accept it or require safety modifications for electrical code compliance issues. If corrections are required, the LADWP inspector will re-inspect the pedestal after LADWP is notified corrections were completed.
- Step 7. Following LADWP inspection approval the service cable and meter will be installed.
- Step 8. LADWP's Service Planning will release the meter. (Note: power will not be turned on to the new home unless the homeowner has completed an application to reinstate electrical service.) Currently, the number to call is 1-800-342-5397 or 1-800-432-7397 for the hearing impaired. Please mention that you are a resident of the Oakridge Mobile Home Park that was affected by the devastating Sylmar Sayre Fire of 2008. We have requested the LADWP's Service Planning Department place these requests as urgent.

The following is a tentative schedule for LADWP crews to complete the electrical system repairs and replacement. Following the repairs OMHP crews may install the meter pedestals. As LADWP crews continue to progress the work and the time line changes, LADWP will update the park management. Oakridge Residents may check the park web site for new details weekly. LADWP's intent is that this information we have been providing everyone is aiding in the planning and scheduling of new home installations.

Timeline of Electrical Service Conduit Completion Dates for Meter Pedestal Installation

Lot Numbers	Date conduit will be ready for pedestal
1-42	Completed
516-600	Completed
43-63	Completed
64-77, 83-96	Completed
332-371, 373, 377-406	Completed
504-507, 509-517	Completed
97-105, 112-123	Completed
124-150	Completed
282-288, 303-331	Completed
407-424, 432-433, 449	August 15, 2009
434-448, 452-483	August 19, 2009
155-183	August 25, 2009
184-195, 205-216, 230, 232-236	August 31, 2009

If your lot is already cleared, graded and awaiting installation of your new home and the above schedule conflicts with your schedule, contact the OMHP office and inform them that you are ready. The OMHP will notify LADWP and LADWP will expedite the installation of your service conduit so OMHP crews may install the meter pedestal.

If you have any questions, contact me at 818-771-4008 or by email at William.Herriott@ladwp.com.