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H. DAVID NAHAI,
Chief Executive Officer and General Manager

Date: September 3, 2009
To: Oakridge Residents
From: William Herriott, District Superintendent
Subject: Los Angeles Department of Water and Power
Oakridge Mobile Home Park Restoration

The Los Angeles Department of Water and Power (LADWP) continues to work with Councilmember Richard Alarcon's Office, Oakridge Management, Southern California Gas Company, Verizon Phone Company, and Time Warner Cable to collectively restore utilities to your Oakridge Mobile Home Park (OMHP).

LADWP is thankful to all of the current residents for their patience as we worked with your park management and the various agencies to repair and replace our power system damaged or destroyed by the Sylmar Sayre Fire.

All of LADWP's 4,800 volt cable has been replaced or re-routed through new conduit. The remaining work in your streets for LADWP is 200 feet of trench to excavate for the installation of secondary cable and conduit on Eucalyptus Street which will take approximately two working days to complete. Also, 900 feet of secondary conduit and cable installation on Eucalyptus Street between Oakridge Street and Foxboro Street, and at the intersection of Foxboro Street and Hillsboro Street will need to be completed. That work will be completed in approximately three working days. LADWP construction crews will remain available to backfill open trenches for Time Warner Cable and Verizon Phone Company once these companies have completed their conduit installation. LADWP construction crews will also remain on site to install new covers on our facilities and ensure they are all safely secured. Due to the Labor Day Holiday weekend, we are not scheduling any work within your Oakridge Mobile Home Community. Verizon Phone Company will perform the finishing asphalt work within your community after LADWP has backfilled the trenches up to a level just below the grade of your streets.

Water and Power Conservation ... a way of life

111 North Hope Street, Los Angeles, California 90012-2607 Mailing address: Box 51111, Los Angeles 90051-5700
Telephone: (213) 367-4211 Cable address: DEWAPOLA



Below you will find the step by step process for homeowners to get their electrical power. Please take the time to read through the process carefully to ensure you are able to expedite the installation of power to your new home. The changes were greatly needed to save time for the dealer or dealer contractor, and the new process should streamline the installation of electrical power. Also take note on what you, as the homeowner, will need to communicate to LADWP's commercial office to ensure there is no confusion and your meter request is expedited.

Residential Service Installation

In order to serve you with power, these steps must take place at OMHP. Please read over the sequence of steps below that must be completed for you to move your home in and receive power.

- Step 1. Review the OMHP, park requirements on their web-Site at, <http://www.projectoakridge.com>.
- Step 2. Once a home has been set-up on the lot, the homeowner's dealer or dealer's contractor must contact the HCD inspector to inspect both the home and the electrical connection to the new pedestal.
- Step 3. The HCD Inspector will either release the home and pedestal connection or require corrections for state code requirements. If there are corrections, your dealer will be notified as to what to do to correct them. However, if the home passes the inspections, the HCD Inspector will inform LADWP that you are ready for service.
- Step 4. LADWP will inspect the pedestal and accept it or require safety modifications for electrical code compliance issues. If corrections are required, the LADWP inspector will re-inspect the pedestal after LADWP is notified corrections were completed.
- Step 5. Following LADWP inspection approval the service cable and meter may be installed if the homeowner has made application with LADWP's commercial office.
- Step 6. LADWP's Service Planning will release the meter. (Note: power will not be turned on to the new home unless the homeowner has completed an application to reinstate electrical service).

Step 6 (continued)

Currently the number to call is 1-800-342-5397 or 1-800-432-7397 for the hearing impaired. Please mention that you are a resident of the Oakridge Mobile Home Park that was affected by the devastating Sylmar Sayre Fire of 2008. We have requested the LADWP's Service Planning Department place these requests as urgent. When you speak to a representative, please inform the representative of your unit number, this is the same as your lot number in the park. Inform them that you are making application for service and the unit number you presented them may be found on the CIS billing system and has not yet been assigned a meter number. The representative will be able to assist you in making your application off of this information. LADWP has taken three steps out of our normal process to enable our representatives to expedite your application and meter installation.

Timeline of Electrical Service Conduit Completion and Meter Pedestal Installation

Lot Numbers	Date of completion
1-42	Completed
516-600	Completed
43-63	Completed
64-77, 83-96	Completed
332-371, 373, 377-406	Completed
504-507, 509-517	Completed
97-105, 112-123	Completed
124-150	Completed
282-288, 303-331	Completed
407-424, 432-433, 449	Completed
434-448, 452-483	Completed
155-183	Completed
184-195, 205-216, 230, 232-236	Completed

All service conduit and meter pedestals have been completed at this time.

If you have any questions, contact me at 818-771-4008 or by email at William.Herriott@ladwp.com.