



ANTONIO R. VILLARAIGOSA  
Mayor

Commission  
LEE KANON ALPERT, *President*  
EDITH RAMIREZ, *Vice President*  
FORESCEE HOGAN-ROWLES  
JONATHAN PARFREY  
THOMAS S. SAYLES  
BARBARA E. MOSCHOS, *Secretary*

H. DAVID NAHAI,  
*Chief Executive Officer and General Manager*

Date: September 18, 2009  
To: Oakridge Residents  
From: William Herriott, District Superintendent  
Subject: Los Angeles Department of Water and Power  
Oakridge Mobile Home Park Restoration

The Los Angeles Department of Water and Power (LADWP) continues to work with Councilmember Richard Alarcon's Office, Oakridge Management, Southern California Gas Company, Verizon Phone Company, and Time Warner Cable to collectively restore utilities to your Oakridge Mobile Home Park (OMHP).

LADWP is thankful to all of the current residents for their patience as we worked with your park management and the various agencies to repair and replace our power system damaged or destroyed by the Sylmar Sayre Fire.

By this Sunday, September 20, 2009, all the major infrastructure for LADWP will be completed in the streets of your community. Verizon and Time Warner are still performing some work on site, and will be using their crews to patch the streets with blacktop to complete the street work. We have been cleaning the streets where the blacktop has been installed to mitigate any dust problems. We have pulled our plumber off site and will be removing the water truck sometime next week. LADWP will still have some crews in the area pulling services to homes as needed and splicing additional cables that were installed over the next few weeks.

#### Residential Service Installation

In order to serve you with power, these steps must take place at OMHP. Please read over the sequence of steps below that must be completed for you to move your home in and receive power.

- Step 1. Review the OMHP, park requirements on their web-Site at, <http://www.projectoakridge.com>.
- Step 2. Once a home has been set-up on the lot, the homeowner's dealer or dealer's contractor must contact the HCD inspector to inspect both the home and the electrical connection to the new pedestal.

### **Water and Power Conservation ... a way of life**

111 North Hope Street, Los Angeles, California 90012-2607 Mailing address: Box 51111, Los Angeles 90051-5700  
Telephone: (213) 367-4211 Cable address: DEWAPOLA

- Step 3. The HCD Inspector will either release the home and pedestal connection or require corrections for state code requirements. If there are corrections, your dealer will be notified as to what to do to correct them. However, if the home passes the inspections, the HCD Inspector will inform LADWP that you are ready for service.
- Step 4. LADWP will inspect the pedestal and accept it or require safety modifications for electrical code compliance issues. If corrections are required, the LADWP inspector will re-inspect the pedestal after LADWP is notified corrections were completed.
- Step 5. Following LADWP inspection approval the service cable and meter may be installed if the homeowner has made application with LADWP's commercial office.
- Step 6. LADWP's Service Planning will release the meter. (Note: power will not be turned on to the new home unless the homeowner has completed an application to reinstate electrical service).

#### Application for Service

Contact LADWP at 1-800-342-5397 or 1-800-432-7397 for the hearing impaired. Mention that you are a resident of the Oakridge Mobile Home Park that was affected by Sylmar Sayre Fire. When you speak to a Customer Call Center Representative, please inform the representative of your unit number/lot number. Inform them that you are making application for service and the unit number you presented them may be found on the CIS billing system. A meter number is probably not yet assigned to your lot according to their records. The representative should be able to assist you in making your application off of this information. A new account service charge is being waived. Returning residents that had special billing such as life support, life line, low income or disability will not have to go through the process of providing proof, your information should be carried over to your new account. Comments have been placed on all accounts for the representative to view this information however if you have trouble making application please ask to speak to the on shift supervisor.

If you have any questions or require further information, you may contact me at (818) 771-4008 or by email at William.Herriott@ladwp.com.